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TERMS OF GUARANTEE FOR THE DOUBLE-SIDED CONCRETE FENCING

1. The manufacturer provides a 12-month guarantee for all elements of the double-sided concrete fencing (posts, slabs, roofing).

Guarantee rights are only effective in case of full and prompt payment.

If faults are discovered, the Buyer discontinues assembly of the fencing and submits a complaint. The Manufacturer inspects a location indicated by the Buyer to establish reasons for the complaint.

If a complaint is reasonable, the defective product will be replaced on terms and conditions to be agreed by the parties concerned.

The manufacturer has the right to reject its guarantee obligations in special circumstances, where the Buyer was aware of a defect when accepting the product or if the defect is negligible and does not affect usefulness of the product.

NOTE: Improper assembly of fencing (at variance with the assembly instructions available at www.pref-bet.pl) results in its destruction, irrespective of the material of which it is made.

Absence of permanent reinforcement of slabs (boards) or poor fitting of posts are the possible causes.

2. Fencing must be checked for damage prior to assembly and, if necessary, a complaint must be brought to the seller right away.

Where the product is delivered by PREF-BET, the Buyer undertakes to check the delivery (quantity, quality, conformity of the pattern).

Goods accepted without reservations are treated as free from visible defects.

Complaints will be unacceptable once such elements are incorporated into the fencing.

The Manufacturer will not be held responsible for damage as a result of defective use of or mechanical damage to the fencing in the guarantee period.

Products damaged as a result of unforeseeable force majeure circumstances, e.g. natural disasters, inter alia, storms and winds above 22m/s, are not subject to complaint!

3. The fencing elements produced satisfy requirements of the Polish standard PN-EN12839;

Concrete prefabricated units; elements of the fencing. European standard EN12839; 2001 has the status of a POLISH STANDARD.

This European standard includes prefabricated concrete elements (from reinforced cement concrete or pre-stressed concrete) for construction of fencing.

4. Elements of the double-sided concrete fencing are sand-coloured or grey (natural colour of the concrete).

The elements are intended for non-structural uses.

This fencing can be only used to build fences to the maximum height of 2.16 m from the level of the adjacent ground.

Slabs must absolutely be maintained in a vertical position as part of the assembly work (it is prohibited to move the slabs in a flat position).

The design solutions in place make it possible to assemble the fencing quickly and easily, both on your own and by specialised assembly groups experienced in this field.

5. The following do not give rise to complaints and are acceptable:

- (Slight) differences in shades of slabs, concrete posts and roofs – independent from the manufacturer and affected by the following factors:

Aggregate colours, temperature, humidity, etc.

- Burrs – the so-called burrs can appear on edges of slabs and posts and are results of the production process.

- Pores – small cavities generated by the production process.

- Waxy micro-cracks – which do not affect use.

Tarnishes (blooms, stains) – arising on slab, post and roof surfaces as a result of production and evaporation processes, and vanishing under impact of weather conditions.

- (Minor) mechanical damage – scratches, cracks, chips arising at the time of loading, transportation and unloading.

All of the above-mentioned factors do not affect properties or technical and operating parameters of the products.

The Manufacturer is not responsible for damage as a result of improper unloading and storage.

The Buyer is under obligation to read the assembly manual available at www.pref-bet.pl.